

# **DISCRIMINATION IS AGAINST THE LAW**

East Alabama Ear, Nose and Throat, PC complies with applicable

Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. East Alabama Ear, Nose and Throat, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

East Alabama Ear, Nose and Throat, PC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Practice Civil Rights Coordinator

If you believe that East Alabama Ear, Nose and Throat, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Practice Civil Rights Coordinator 1965 1st Avenue  
Opelika AL 36801 334-705-0012  
334-705-0012 jrendleman@eaent.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Practice Civil Rights Coordinator is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at  
U.S. Department of Health and Human Services  
200 Independence Ave. SW  
Room 509F HHH Building  
Washington, DC 20201
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

# INTERPRETER SERVICES

East Alabama Ear, Nose and Throat has arranged for language assistance services free of charge. Call 334-705-0012 (TTY: 334-705-0012).

ENGLISH

If you speak English, language assistance services, free of charge, are available to you.

SPANISH

Si usted habla español, tiene a su disposición servicios de asistencia con el idioma sin costo alguno.

KOREAN

모국어가 한국어일 경우 무료 언어지원 서비스가 제공됩니다.

CHINESE

如果您讲汉语普通话，则可以免费向您提供语言协助服务。

Vietnamese

Chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị, nếu quý vị nói tiếng Việt.

ARABIC

إذا كنت تتحدث العربية، فستتوفر لك خدمات المساعدة اللغوية مجاناً.

GERMAN

Wenn Sie deutsch sprechen, stehen Ihnen kostenlos Sprachhilfen zur Verfügung.

FRENCH

Si votre langue est le français, des services d'assistance linguistiques sont mis gratuitement à votre disposition.

GUJARATI

તમે ગુજરાતી બોલતા હો, તો વિના મલ્યે, ભાષા સહાય સેવાઓ તમને ઉપલબ્ધ છે.

TAGALOG

Kung nagsasalita ka ng Tagalog, may magagamit kang mga serbisyo sa lengguahen na walang bayad.

HINDI

अगर आप हिन्दी बोलते हैं तो भाषा सहायता सेवा निःशुल्क उपलब्ध है।

LAOTIAN

ຖ້າທ່ານວ່າ ພາສາລາວ ດັ່ງນັ້ນມີເປົ້າກໍານອວຍເຫຼື້ພາສາພົກໃຫ້ແກ່ກ່າວ.

RUSSIAN

Если ваш язык — русский, то вам могут быть предоставлены бесплатные услуги переводчика.

PORTUGUESE

Se você fala português, está disponível atendimento gratuito com assistência ao idioma.

TURKISH

Türkçe biliyorsanız, dil yardım hizmetlerini ücretsiz olarak kullanabilirsiniz.

JAPANESE

日本語を話される場合には、無償の言語支援サービスをご利用いただけます。